

PRECAUTIONS

. This disc contains software for the PLAYSTATION®3 system. Never use this disc on any other system, as it could damage it. This disc conforms to PLAYSTATION®3 specifications for the PAL market only. It cannot be used on other specification versions of PLAYSTATION®3. • Read the PLAYSTATION®3 system Instruction Manual carefully to ensure correct usage. • When inserting this disc in the PLAYSTATION®3 system always place it with the required playback side facing down. • When handling the disc, do not touch the surface, Hold it by the edge. • Keep the disc clean and free of scratches, Should the surface become dirty, wipe it gently with a soft dry cloth. • Do not leave the disc near heat sources or in direct sunlight or excessive moisture. • Do not use an irregularly shaped disc, a cracked or warped disc, or one that has been repaired with adhesives, as it could lead to malfunction.

HEALTH WARNING

Always play in a well lit environment. Take regular breaks, 15 minutes every hour. Discontinue playing if you experience dizziness, nausea, fatigue or have a headache. Some individuals are sensitive to flashing or flickering lights or geometric shapes and patterns, may have an undetected epileptic condition and may experience epileptic seizures when watching television or playing videogames. Consult your doctor before playing videogames if you have an epileptic condition and immediately should you experience any of the following symptoms whilst playing: altered vision, muscle twitching, other involuntary movement, loss of awareness, confusion and/or convulsions.

PIRACY

The unauthorised reproduction of all or any game part of this product and the unauthorised use of registered trademarks are likely to constitute a criminal offence. Piracy harms consumers as well as legitimate developers, publishers and retailers. If you suspect this game product is an unauthorised copy, or have any other information about pirate product, please call your local Customer Service number given at the back of this manual.

PAN EUROPEAN GAMES INFORMATION (PEGI) AGE RATING SYSTEM

The PEGLage rating system protects minors from games unsuitable for their particular age group, PLEASE NOTE it is not a guide to gaming difficulty. Comprising three parts. PEGI allows parents and those purchasing games for children to make an informed choice appropriate to the age of the intended player. The first part is an age rating:













The second part is icons indicating the type of content in the game. Depending on the game, there may be a number of such icons. The age rating of the game reflects the intensity of this content. The icons are:-















The third part is an icon indicating the game can be played online. This icon may be used only by online game providers who have committed to uphold standards which include the protection of minors in online gameplay:



For further information visit http://www.pegi.info

SYSTEM SOFTWARE UPDATES

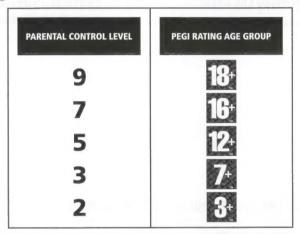
For details about how to perform System Software updates for the PLAYSTATION⊚3 system, visit eu.playstation.com/ps3 or refer to the PS3™ system's Quick Reference document.



PARENTAL CONTROL

This product has a preset Parental Control Level based on its content. You can set the Parental Control Level on the PLAYSTATIONe3 system to restrict the playback of a product with a Parental Control Level that is higher than the level set on the PS3™ system. For more information, please refer to the PS3™ system instruction Manual.

This product is classified according to the PEGI rating system. The PEGI rating marks and content descriptors are displayed on the product package (except where, by law, another rating system applies). The relationship between the PEGI rating system and the Parental Control Level is as follows:



BLES-00615

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STAY IN THE GAME AND REGISTER WITH EA!

Create an EA Member Account and register this game to receive free cheat codes and game hints from EA. Creating an EA Member Account and registering this game is fast and easy!

Visit our website at ea.onlineregister.com and sign up today!



SETTING UP

Set up the PLAYSTATION®3 system according to the instructions in its instruction manual. At start-up, the power indicator will glow red to indicate that the PLAYSTATION®3 system is in Standby Mode. Press the power button and the power indicator light will turn green.

Insert the FIFA 10 disc into the disc slot with the label side facing upwards. Select the ightharpoonup from the Home Menu. A thumbnail image of the software is displayed. Press the \otimes button to commence loading.

Do not insert or remove accessories once the power is turned on.

PLEASE NOTE: the information in this manual was correct at the time of going to print, but some minor changes may have been made late in the product's development. All screenshots for this manual have been taken from the English version of this product.

NOTE: Select the language you wish to play in from the choices available on boot.

🏏 🦚 DWALSHOCK 3 WIRELESS CONTROLLER



COMPLETE CONTROLS

NOTE: The control instructions in this manual refer to the Classic controller configuration.

ATTACKING

DRIBBLING	
Move player/Jog	left stick
Sprint	B2 button (press and hold)
Stop ball (when unmarked)	left stick (release) + R2 button
Stop ball and face goal	left stick (release) + L1 button
Shield ball (when marked)	left stick (release) + R2 button
Dummy (when receiving ball)	R1 button (hold)
Skilled dribble	L2 button + R2 button
Pace control	L2 button (hold)
Player run/modifier	L1 button
Knock on	right stick
Drag back (assuming player is facing vertically upwards)	left stick ↓ + L2 button (hold)
Tricks	right stick + L2 button (hold)

COACHING TIP: SHIELDING

To protect the ball from your marker, release the left stick and press and hold R2 button. Your player gets between his marker and the ball to try and hold him off.

SHOOTING	
Shoot/Volley/Header	button
Finesse/Placed shot	R1 button + ⊚ button
Chip shot	L1 button + • button

PASSING	
Aim pass/cross	left stick
Short pass/Header (hold to pass to further player)	⊗ button
Lobbed pass (hold to determine distance)	button
Through ball (hold to pass to further player)	△ button
Lobbed through ball (hold to pass to further player)	L1 button + button
Pass and move	■ button + ⊗ button

COACHING TIP: ONE-TWOS

To initiate a one-two pass, press the & button while pressing and holding the L1 button to make your player pass to a nearby teammate and move the left stick to continue his run. Then press the & button (ground pass), the & button (through ball), the button (lobbed pass), or the L1 button + the & button (lobbed through ball) to immediately return the ball to him, timing the pass perfectly to avoid conceding possession.

BALL CONTROL	
First touch (while receiving the ball)	right stick (hold for more distance)
Cancel pass/shot	L2 button + R2 button
Free move	L2 button + R2 button (hold)

CROS	SING
Cross (hold to determine distance)	• button
Low cross (within cross zone)	button (double tap)
Ground cross (within cross zone)	button (triple tap)
Early cross (outside cross zone)	L1 button + button
Early low cross (outside cross zone)	■ button + button (double tap)
Early ground cross (outside cross zone)	button + button (triple tap)

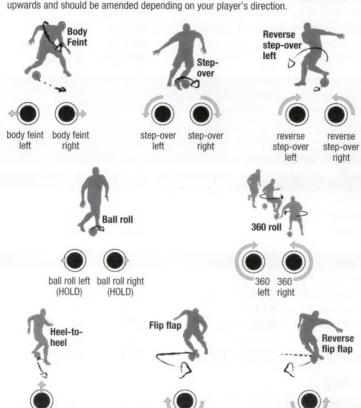
TRICKS

Fake shot (in opposition half)	● button, then ◆ button + left stick
Fake lob	■ button, then ⊗ button + left stick

SKILL MOVES

Press and hold the L2 button + right stick to perform the following skill moves.

NOTE: The controls listed below assume that the controlled player is moving vertically upwards and should be amended depending on your player's direction.

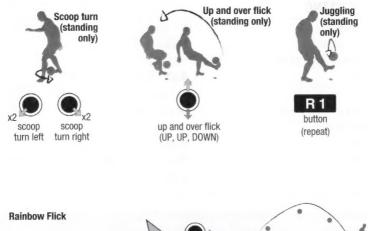


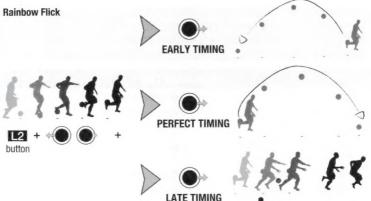
flip flap

reverse flip flap

heel to heel

(UP, DOWN)





NOTE: In *FIFA 10*, players are capable of many more flicks, tricks, and skill moves than ever before! Get out on the pitch and start experimenting, and then put those skills to use!

DEFENDING

Move player	left stick
Switch player	L1 button
Directional player switch	right stick
Sprint	B2 button (press and hold)
Press	S button (hold)
Second defender press	button (hold)
Sliding tackle	button
Jockey	L2 button (press and hold)
Running jockey	L2 button + R2 button (press and hold)
Jockey press	L2 button (press and hold) + ⊗ button (hold)
Clearance (when in possession in own half)	• button

COACHING TIP: RUNNING JOCKEY AND SECONDARY PRESS

Use Running Jockey to stay with the potential pass receiver while pressing the ball possessor using Secondary Press. This is an effective way to defend against through balls.

GOALKEEPING	
Charge	△ button (hold)
Stay on line/Do not rush	button (double tap)
Move/Aim kick or throw	left stick
Throw (hold to pass to the further of two players)	⊗ button
Drop kick (while holding ball)	● button/● button
Drop the ball (while holding ball)	△ button

SET PIECES

DIRECT FREE KICK	
Aim	left stick ←/→
Shot (hold for increased power)	button
Driven shot (hold for increased power)	L1 button + ⊚ button
Lob pass (hold for increased power)	button
Add spin to ball (while powering kick)	left stick
Short pass	button
Change kick taker	B2 button (press and hold)
Call lay-off man	L2 button
Lay-off man shot	button + O button
Lay-off man driven shot	L1 button + L2 button + ⊙ button
Lay-off man pass	L2 button + ⊗ button
Jump wall (defense only)	♠ button
Move wall (defense only)	L2 button or B2 button (move left or right)
Charge kick (defense only)	⊗ button

quickly (e.g., after it has cleared the wall).

INDIRECT FREE KICK/GOAL KICK	
Aim	left stick
Lob pass (hold for increased power)	button
Ground pass	⊗ button

THROW-IN		
Aim throw	left stick	
Short throw (to nearest player)	⊗ button	
Manual short throw (in direction you're facing)	♠ button	
Long throw	button	
Toggle receiver/thrower control (switch control to a receiver in the direction you're facing)	L1 button	

CORNER		
Lob cross (hold for increased power)	button	
Add spin to lob cross (while powering kick)	left stick	
Low cross	button (double tap)	
Ground cross	button (triple tap)	
Call for a short corner	L2 button	

PENALTY	KICK
Aim shot	left stick (hold)
Driven shot	button
Finesse/Placed shot	R1 button + O button
Chip shot	L1 button + ⊚ button
Dive (goalkeeper only)	left stick
Move along goal line (goalkeeper only)	right stick

COACHING TIP: PENALTIES

SETTING UP THE GAME

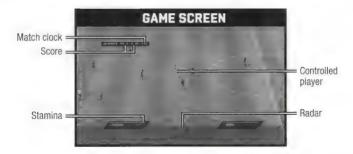
Before heading out to the pitch, make sure to set up a FIFA 10 User Profile to save all of your memorable accomplishments to the HDD.

Create and edit your User Profile via the My FIFA > File Management > Save / Load / Delete >
Save screens. Load and delete files via the Load and Delete screens, respectively.

PLAYING THE GAME

KICK-OFF

Select QUICK MATCH to get straight out onto the pitch with your default settings (and change the settings in MY FIFA 10 > GAME SETTINGS) or choose EXHIBITION MATCH or BE A PRO MATCH to play one-off "classic" or Be A Pro games.



SAVING AND LOADING

Before exiting a game mode or a menu where changes have been made, make sure you save your progress to your HDD (or unsaved information is lost). Load files manually by accessing the Load screen from most game mode menus.

NDTE: FIFA 10 features an Autosave feature. When ON, game information is automatically saved to your HDD.

GAME MODES

MEW MANAGER MODE

Manager mode puts you in the shoes of your club's manager and lets you make all the big decisions! Track player growth, trades, manage sponsors, keep track of the club's budget and weekly wages, use the league tables to examine how your club stacks up to the rest of the teams in your league, and coordinate other aspects of team management in the most realistic simulation yet. The simulation of players, teams, and games is new and improved, leading to extremely realistic results and tables.

Juggle your budget to sign the hot new players and sign sponsors to maximize your profits and prestige. With authentic transfers, trades aren't just about money. Players take into account your team's prestige before they agree to your terms. If your club is low in status, don't expect to sign the big names right away. CPU teams aggressively sign players, as well, and sometimes grab your top prospect before you get a chance to talk to him!

Player growth is enhanced, as well. Players now grow according to their performance on the pitch. You must be clever and plan ahead so your team lands the best possible players. Focusing too much on one player can result in an unbalanced team.

NEW VIRTUAL PRO

Take to the pitch as an all-new player in *FIFA 10*'s brand new Virtual Pro mode. Begin your career and build your reputation from the ground up! Decide the position and build of your Virtual Pro, and determine his starting attributes, give him a GameFace, and then take to the field to become a superstar.

Use your Virtual Pro in any of the offline game modes, including Manager mode, Be A Pro Seasons, Lounge mode, and Kick-Off. Using your Virtual Pro efficiently allows you to earn accomplishments (at Semi-Pro difficulty or higher), upgrade his stats, and create a true superstar. Use your Virtual Pro online in the Pro Club Championship and take your Virtual Pro to the top of the world standings.

GAMEFACE

Virtual Pro brings an unprecedented level of detail to the creation process. Thanks to EA SPORTS Football World, found at www.easportsfootball.com, upload a photo and create a GameFace. When finished, bring your face into *FIFA 10* and apply it to your pro. Download the GameFaces of your club members when playing online too!

PRACTICE MODE/CREATE SET-PIECE

FIFA 10's Practice Arena is the place to hone your skills before getting into a game. With the ability to practice Set Pieces, play a practice match, and create Set Pieces, the Practice Arena is ready to whip you into shape.

The Practice Arena defaults to 1-on-1 action, so dribble around and shoot whenever you please. Use it to practice skill moves, work on your shooting, and get comfortable with the way your player moves.

To explore the other practice activities available to you, press the **SELECT** button to access the Practice Arena menu. Choosing Set Pieces allows you to practice free kicks (including penalties), throw-ins, and corner kicks. If you'd like to practice your skills without the pressure of playing in a real match, choose PRACTICE MATCH from the Practice Arena menu. There is no score and no game clock, so play for as long as you like. Additionally, decide how many attackers and defenders are on the pitch during your practice session.

Custom Set Pieces give you a chance to select a region and create up to four set pieces in that region. When creating a set piece, record run paths for members of your squad to be used on corners and free kicks around the penalty area. These created Set Pieces are assigned to certain buttons, so that they are triggered in-game to help you outwit your opposition, and create unique opportunities from dead ball situations.

NEW LIVE SEASON 2.0

Live Season 2.0 brings fully up-to-date stats and records of your club directly into *FIFA 10*. Each week, My Live Season updates *FIFA 10* once a week with real-time performances, including injuries, transfers, suspensions, yellow cards, formations, and more. This year, Live Season 2.0 shows even more details about how each player's attributes are modified. Use this information to figure out exactly what your players', strengths, and weaknesses are.

My Live Season allows you to seamlessly integrate true-to-life stats and performances into your career, in addition to replaying real-world events in real-time. The rest of the league features upto-date stats and results, giving you a chance to rewrite history after the end of each week of play. Erase your team's painful defeats and re-establish its dominance!

Once you've purchased a league, select DOWNLOAD LATEST UPDATE to use the latest real-world stats in your game. Select LEAGUE SUMMARY from the Live Season 2.0 main menu screen to check out player form summaries, including the league's Team of the Week. To examine a player from any of the leagues you've purchased, select TEAM SUMMARY.

NOTE: Live Season 2.0 supports the Barclay's Premier League, Liga BBVA, Ligue 1, 1.Bundesliga, Serie A, and the Mexican Primera Division.

NOTE: Weekly updates are released from October 2009 until the real-world leagues close in May 2010.

NOTE: Use Live Season 2.0 form updates in Kick-Off mode, Quick Ranked Online matches.

BE A PRO: SEASONS

In Be A Pro: Seasons, use a Virtual Pro, take control of a real player, or create an entirely new player to turn into a superstar. Be A Pro: Seasons puts you on the pitch in a new way, giving you the opportunity to grow your player and possibly even get called up to the national team.

Performing well during matches and completing certain objectives over the course of a game or a season results in your player gaining Experience Points (EXP). Virtual Pros, however, do not gain EXP, though they are able to unlock accomplishments. Spend these points on making your pro a better player. Increasing his abilities results in a better reputation for your club, and a higher likelihood of receiving international recognition. Go from a wet-behind-the-ears rookie to a seasoned superstar.

NOTE: If you need a helping hand with your pro, enlist the efforts of up to three friends on your path to greatness.

NOTE: Choose whether to play only as your selected pro or to control his entire team. Just remember to keep him in the action if you want to gain valuable EXP!

LOUNGE MODE

Compete for ultimate bragging rights with up to 19 friends in offline multiplayer challenges. Use cheap shots, such as starting the game with a goal head start or reducing your opposition's attributes by 50%, to stack the odds in your favor. Then pick up points for your performances and pass gameplay-related challenges to earn badges and further boost your score. The best part is, everyone's point totals are recorded and displayed in a league table so you can finally prove what you thought all along—that you are the FIFA 10 king!

ONLINE PLAY

REGISTRATION REQUIRED TO ACCESS ONLINE FEATURES. EA ONLINE TERMS & CONDITIONS AND FEATURE UPDATES ARE FOUND AT WWW.EA.COM. YOU MUST BE 13+TO REGISTER WITH EA ONLINE. EA MAY PROVIDE CERTAIN INCREMENTAL CONTENT AND/OR UPDATES FOR NO ADDITIONAL CHARGE, IF AND WHEN AVAILABLE.

EA MAY RETIRE ONLINE FEATURES AFTER 30 DAYS NOTICE POSTED ON WWW.EA.COM OR 30 DAYS AFTER THE LAST DAY OF THE 2009- 2010 FOOTBALL SEASON.

A PlayStation®Network account is required to play FIFA 10 online. You can set up a PlayStation®Network account in the System Software that appears when your PLAYSTATION®3 system is turned on without a disc inserted.

PLAYING BEHIND A FIREWALL OR ROUTER

This game uses the following network ports for playing online. If you are running a firewall, ensure it is set to allow the game to communicate on these ports both inbound and outbound:

TCP Ports: 80, 443, 9980-9989, 14500-14559, 42100

UDP Ports: 9570, 3659, 6000

If you are having difficulty connecting to other players online and your Internet connection is behind a router using NAT (Network Address Translation), you may need to enable port forwarding on your router by forwarding all data on ports **UDP 3659** and **UDP 6000** to the IP address of your PLAYSTATION®3 system. Alternatively, you can put your router into a DMZ—please consult your router help files for details on how to do this.

For more information on firewalls, port forwarding, and DMZs, please visit our online Support Centre at: http://support.electronicarts.co.uk

HEAD-TO-HEAD

Play with real teams, using real player stats, in a one-on-one matchup. Head-to-Head is highly competitive and a tried-and-true way to prove your superiority on the pitch. The improved search engine ensures that you are matched-up with users of a similar skill level, so finding a challenge is simple.

PRO CLUB CHAMPIONSHIP

Set up your very own FIFA 10 super-club by signing up friends—and anyone your online scouting network has drawn your attention to. Then lead your teammates to glory in ranked matches against other FIFA 10 clubs to prove your skills and justify your selection policy. There's no hiding behind a five-star team in this mode—you have to train your pro so that he becomes a skilled player and an asset to your club! Practice good teamwork to maximize your chances of winning, and a team of less-improved pros can win against a team of fully maxed-out pros! Use your Virtual Pros against other players and rack up accomplishments to grow them as time goes on!

Clubs need to recruit! Relying on your friends to build up your club is a great way to begin, but you'll need to seek out other great users to truly become a club to be reckoned with. The pro leaderboards show you the best-rated players, sorted by position. Keep an eye out for unsigned pros and recruit them for your club!

DNLINE TEAM PLAY

Online Team Play sends you online to play with real players, allowing you to pit your favorite club against friends, fans, and rivals nationwide. Play with up to 19 other players from all over the world, but keep in mind that unranked games do not count on the leaderboards. This mode is just for kicks, so hop in and have some fun!

EA SPORTS™ ONLINE LEAGUES

Create an online league for you and up to 31 friends. Play by your rules against players across the globe in a series of structured one on one matches. At the end of the league, the champion gets bragging rights and the feeling of a game well played.

STORE

The FIFA 10 Store allows you to acquire premium and free downloadable content. Check in often for new and exciting updates.

VIDEO UPLOAD

Share your moments of glory—or shame—with the rest of the world by uploading your videos to EA SPORTS Football World.

To capture footage of your skills, pause the game and select INSTANT REPLAY. To set a keyframe, press ↑ and press ←/→ to move it to your desired position (to delete a keyframe, press ♣). Once you're happy, press the △ button to upload your video and share it with the Football World community.

KEYFRAMES

the action and capture your moment of glory in slow motion.

NOTE: To use the Video Upload feature you must create an EA[™] online account and a PlayStation®Network account before setting up the match.

LINKING YOUR ONLINE ID TO AN EA ACCOUNT

Once you're connected online your Online ID acts as your user profile, a unique on-screen player identifier separating you from the rest of the field. Your Online ID can also be linked to your EA Account enabling you to participate in message board discussions, seek technical support, view game stats, and much more.

- If you do not have an EA Account and have not gone online with an EA title using your Online ID, you must create an EA Account from the EA Online Account Creation screen. The information entered will link your Online ID to an EA Account (which can then be used to access any supported game features on the web (e.g., www.easportsworld.com). Once these details have been accepted it can't be changed, so be sure to make a note of it.
- If you already have an EA Account created from www.ea.com but have yet to link your Online ID or gone online using your user profile with an EA title, you will be prompted to enter your EA Account details on the EA Online Account Creation screen. Entering your EA Account details links your Online ID to this account. Please make sure that you use the same email address used to create your online entitlement (i.e., your Online ID).
- ➤ To link your PlayStation®Network Account to an EA Account or manage your EA Account on the web visit www.ea.com. From here you can login to your EA Account or create an account if one does not exist. After you've logged in, select PERSONAS, then click LINK AN EXISTING PERSONA. Choose Online ID, type your Online ID in the box provided, click SUBMIT, and then click CONTINUE. Your Online ID is now linked to your EA Account. You can also visit profile.ea.com to update your account information, retrieve lost passwords, and view currently linked Personas from the My Account screen.

NOTE: If you've already created an EA Account your login is normally your email address.

EA SPORTS™ WORLD

In addition to the competitive challenges offered online, *FIFA 10* delivers an all-new and exciting interactive experience with EA SPORTS World, a web-based feature that allows you to collect career stats across multiple EA SPORTS titles, create an EA SPORTS Avatar, participate in one of the many online communities, view videos, and much more.

- Creating an EA SPORTS World account is easy. Simply visit www.easportsworld.com and log in using your EA Account information (email address and password).
- If you have not linked an Online ID to your EA Account you will be prompted to do so upon logging into EA SPORTS World for the first time.

NOTE: Once an email address and password have been accepted they can't be changed, so be sure to make a note of these details so you can use them to access game specific features on EA web sites.

* TEAM MANAGEMENT

CUSTOM TACTICS

Select CUSTOM TACTICS on the Team Management screen of any club to adopt the role of their first team coach and customize their defensive and attacking play. Check out their default tactics and then press the & button to view other preset tactics (counter attack, high pressure, possession, and long ball) as well as your own customized tactics (see below). To choose one of these as your default tactic, select it and press the & button.

To create a new tactic, select one as a template and use the sliders to tweak its individual components. Then press the \odot button or the \odot button to choose a slot to save your new tactic to and press the \odot button to confirm.

QUICK TACTICS

To use your tactics on-the-fly in games you must assign them to the directional buttons. To do this, select QUICK TACTICS on the Team Management screen, choose a direction on the directional buttons, and press the \otimes button. Then select your new tactic and press the \otimes button again to assign it to your chosen direction.

NOTE: Share your customized tactics with friends—or the entire FIFA community—by entering the FIFA 10 Locker, selecting MY ONLINE FILES, and following the on-screen instructions.

NOTE: If your default controller configuration uses the directional buttons for player movement, the left stick must be used to select Quick Tactics.

TACTICAL SETTINGS

Adjust Build Up, Chance Creation, and Defense tactics to reflect real life.

BUILD UP

Select tactics to employ when your team has possession in the first two-thirds of the field.

Speed Speed at which a team advances up the pitch.

Passing General passing distance and style of support play.

Positioning A team's freedom of movement within their selected formation.

CHANCE CREATION

Choose the tactics you want to apply to your attacking play in the final third.

Passing Level of risk taken in passing and running off the ball.

Crossing Frequency of crosses into the box.

Shooting Frequency of players getting into shooting positions.

Positioning A team's freedom of movement within their selected formation.

DEFENSE

Decide on your defensive tactics.

Pressure How high up the pitch players start to pressure the opposition.

Aggression A team's approach to tackling and pressure on the ball carrier.

Team Width How far across the pitch a team shifts towards the ball.

Team width How far across the pitch a team shifts towards the ball.

Defender Line The shape and strategy (e.g., offside trap vs. defensive depth) of the

defensive line.

FORMATIONS

Get out the tactics board and start fine-tuning team formations and player roles by selecting FORMATIONS in the Team Management screen of any team.

First, choose a formation and press the

button to edit it. Then select a player from the selected formation and press the

button. Finally, decide which aspect of his game you want to alter (Base Position, Work Rate, or Positioning) and follow the on-screen instructions.

NOTE: Press the directional buttons to change your team's mentality on-the-fly. Press the directional button ← to make your players more defensive or the directional button → to encourage them to attack.

WARRANTY

LIMITED WARRANTY

Electronic Arts warrants to the original purchaser of this computer software product that the recording media on which the software programs are recorded will be free from defects in materials and workmanship for 90 days from the date of purchase. During such period defective media will be replaced if the original product is returned to Electronic Arts at the below address, together with a dated proof of purchase, a statement describing the defects, the faulty media and your return address. This warranty is in addition to, and does not affect your statutory rights in any way. This warranty does not apply to the software program themselves, which are provided "as is". nor does it apply to media which has been subject to misuse, damage or excessive wear.

RETURNS AFTER WARRANTY

Electronic Arts will replace user-damaged media, current stocks allowing, if the original media is returned with a Eurocheque or postal order for £10 per disc, payable to Electronic Arts Ltd. If you have any queries on warranty replacements or user-damaged discs or manuals, please e-mail us on **uk-warranty@ea.com.** Please note that this is only for warranty and NOT technical queries. Please remember to include full details of the defect, your name, address and, where possible, a daytime telephone number where we can contact you.

Electronic Arts Customer Warranty, PO Box 1096, Guildford, GU1 9JN, United Kingdom.

CUSTOMER SUPPORT – HERE TO HELP YOU!

If you're having trouble with your game, visit http://support.electronicarts.co.uk to visit our Support Centre. Here you can view the latest top FAQs for our games, or click GET HELP to view our knowledge base. The solutions you'll find here are the same as those used by our Customer Support staff, so you can be sure they're accurate and up-to-date. To ensure you find the answer to your question, choose the format, game type and title carefully. If you can't find an answer, click ASK EA to ask a Customer Support Technician who will answer your query as soon as possible.

If you don't have Internet access, or would prefer to speak to a technician, telephone our Customer Support team (9am-9pm, Monday-Friday).

Telephone: 0870 2432435 Fax: 0870 2413231

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NOTE: Customer Support cannot provide gameplay hints or tips.

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